



# Pre-pay Clinical Claim Review

Here's innovation that pays.

**When you identify an improper claim before you pay it, you not only save the cost of the claim itself, but also avoid the time, effort, and expense involved in recovering an incorrectly paid claim.**

**We can screen 100% of claims for issues and review those that are selected.**

HMS offers payers a pre-pay clinical claim review service to identify improper payments

before a claim is paid. By performing claim reviews this way, you can avoid payment errors related to Diagnosis Related Group coding and validation, readmissions, level of care, place of service, and more.

We can screen 100% of claims for issues and review those that are selected.

Our solution:

- Reduces the administrative burden associated with pay and chase
- Increased provider cooperation and results in fewer appeals
- Increases potential savings over traditional post-payment approaches
- Delivers expedited savings

We use time-tested algorithms—built and refined over many years—to target claims with the highest potential for findings. That means we request medical records only when there's a likely improper payment. Our expert review staff includes more than 800 clinicians and

certified coders—all under the direction of our Chief Medical Officer.

HMS's experience allows us to perform high-quality reviews within prompt-pay guidelines. Our accuracy rate consistently exceeds the Centers for Medicare and Medicaid Services requirements.

A recent HMS pre-pay clinical claim review on 500,000 Medicare members produced the following results:

- Over \$20 million in projected savings in nine months
- Savings recognized within 20 days of the receipt of the first medical record
- Initial selections provided within 45 minutes of claim receipt
- Decrease of rebuttals by more than 50% compared to retrospective clinical reviews
- 67% reduction of overall provider call volume (versus post pay)

Innovations like these demonstrate HMS's commitment to continuing to provide the broadest range of cost containment solutions in healthcare for you.

**Incorporate the newest technology to your cost containment portfolio with HMS Pre-pay Clinical Claim Review.**

[hms.com](http://hms.com)



Enterprising healthcare

HMS provides the broadest range of cost containment solutions in healthcare to help payers improve performance. Using innovative and time-tested technology and analytics, we prevent and recover improper payments related to fraud, waste, and abuse. As a result of our services, customers recoup billions of dollars every year and save billions more through the prevention of erroneous payments.