Essette Care Management
Better patient outcomes, lower plan costs

Whether your organization represents a large patient population served by a dynamic, multi-disciplinary team, or a small consumer-focused segment of the continuum, HMS’s care management platform, EssetteCM, allows you to leverage your team’s health management resources.

Managed Care Organizations (MCOs) were early adopters of EssetteCM, the software module that serves as the cornerstone of the HMS care management technology platform.

From the start, our highly regarded clinical and technical experts have made it a practice to listen to the hundreds of stakeholders representing Health Plans, TPAs, MSOs and IPAs who use EssetteCM to manage quality, costs, and compliance across all lines of business – including Medicare, Medicaid, and Commercial plans.

The transition to patient-centric care has created additional opportunities to collaborate with provider-based organizations.

A journey towards population health often increases the need for organizations to find ways to “do more with less.” EssetteCM provides unique and proven solutions that, combined with evidence-based content and cutting-edge technology, help you increase efficiency, meet your specific business requirements, and react quickly to changing market and regulatory challenges.

Our ongoing commitment to connecting fragmented IT systems and finding novel and better ways to use data, continues to enhance our uniquely agile care management platform.

EssetteCM’s advanced, modular architecture—engineered to interface with your existing vital organizational tools – including eligibility/claims systems, analytics, and portals – puts personalized, data-driven, and actionable plans of care at your fingertips.
HMS's web-based care management module offers a flexible yet robust alternative to ‘shrink wrapped’ software. Visually intuitive yet tremendously powerful, EssetteCM provides an intelligent solution; one that combines tried-and-tested results with uncommon innovation.

EssetteCM is built on a framework based on National Committee for Quality Assurance (NCQA) complex case management guidelines. It puts actionable data at your fingertips, helping you make more informed decisions and deliver higher-quality care at lower cost. Key features include:

- Flexible workflow to support a variety of business models and integration with existing systems
- 360-degree member/patient view
- Role-based division of interventions and tasks with ability to delegate to individual user
- Case queues for collaboration with other departments/groups
- Built-in report designer provides ad-hoc and standard reporting capabilities
- Robust multi-lingual correspondence engine for all letters and notices
- Ability to score assessments to determine case acuity
- Configurable assessments with branching logic, shared questions, and actionable assessment answers
- Case manager prompts in key areas of assessments
- Pre-loaded program templates, using evidence-based guidelines, to provide industry compliant care plans, assessments, tasks, and correspondence

If you are ready to improve both patient outcomes and your bottom line, contact us today at hms.com.