



## Fraud Solutions

# Case Management

Ensure efficient and consistent case handling.

Investigators are on the case with this management module inside HMS Fraud Solutions. Manage cases easily with this integrated platform that pairs data and investigation workflow. An easy-to-read management dashboard displays critical information all in one place.

### Eliminate your spreadsheets and databases.

HMS's Case Management replaces the need to manage multiple documentation stores. It provides a comprehensive case tracking system that allows your fraud investigators to effectively manage caseloads.

The module serves as both a workflow-management technology and a repository of medical records, investigator notes, case findings, and other documents – all while automatically pulling in case subject and claims data from your underlying data files, eliminating repetitive data entry.

Imagine a tool that:

- **Documents** case materials, including all activity and findings
- Provides a platform to **manage workflows** for staff, ensuring that all cases are handled consistently and according to established standards
- Supports **quality control** activities through easy access of case activities and turnaround times

- Includes **imported data entry** functionality
- Imports any digital file via **notes and attachments**
- Delivers **infinite storage**
- Includes regulatory-required and management **reports**

Since Case Management integrates with all of our PI Portal modules, you can initiate a case at any point during your targeting, whether from a Provider Profile, Lead Management, or Guided Analytic output. Standard and customized workflows and case-dependent tasks build in a quality assurance process matching your policy requirements.

As a result, you get easy monitoring of key performance indicators, an ongoing chronology of cases, and a simplified record of claim-level findings and savings. This integrated module even provides return on investment figures.

**HMS's Case Management module provides a means to manage cases effectively, maximizing the value of your investigations unit.**

**Contact HMS today to learn more about Case Management.**

[hms.com](http://hms.com)



### Enterprising healthcare

HMS provides the broadest range of cost containment solutions in healthcare to help payers improve performance. Using innovative and time-tested technology and analytics, we prevent and recover improper payments related to fraud, waste, and abuse. As a result of our services, customers recoup billions of dollars every year and save billions more through the prevention of erroneous payments.