



Clinical Claim Review

Readmissions Review

Limit your exposure to excess payments.

Readmission rates – defined as a subsequent hospital admission for any cause within 30 days following an initial hospital admission – range from 11 percent to 20 percent depending on the payer. And that’s the problem.

Readmissions are costly for all payers since two separate stays result in two payments. In some cases, providing optimal quality of care during the initial stay can prevent readmissions.

Health plans can limit exposure to these excess payments using a targeted approach to readmissions reviews. HMS® can target readmission pairs in which the claims data indicates the second stay is for the same or similar condition, and may have been

prevented if optimal care was provided during the initial stay.

Advantages

- Advanced analytics
- Robust provider support program
- Superior quality results
- Experienced clinical reviewers

Features

- Utilizes post-payment review approach
- Associates no member liability with findings
- Accommodates health plan exceptions to readmissions policy
- Customizes to reflect policy and/or terms
- Includes full support for rebuttals and appeals
- Performed across all lines of business: Commercial, Medicare Advantage and Managed Medicaid health plans

Case Study

In a recent audit project with a Medicaid population of 1.2 million members, HMS identified \$5 million in readmission denials. This was recouped by the state Medicaid agency for readmissions for the same or similar condition, in which two separate DRG payments were made for care that should have been completed during the initial stay.

In a recent audit project with a Medicaid population of 1.2 million members, HMS identified \$5 million in overpayments related to readmissions.

Contact HMS today and gain your readmissions advantage.

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HMS® provides the broadest range of solutions in the industry to help payers and at-risk providers improve financial and health outcomes. Using innovative and time-tested technology and analytics, we help our clients reduce costs, enhance quality, and safeguard compliance. As a result of our services, our clients save billions of dollars every year and achieve their performance goals.